# **Quick Start Guide**

## 1. Overview

The SIM card has been installed into the router. It is preconfigured with the necessary information including but not limited to 2.5G/5G SSID and Wi-Fi Key (label attached on the front of the router).



Interface Description	Definition	Description
LED indicator	Router LEDs	To display the signal strength. Refer to LEDs status table.
SIM Card	SIM card slot	Use to insert the SIM card.
Power 3	Power	Power socket via the provided power adapter.
ON/OFF	ON/OFF switch	The switch for the power. Press it to power on or off the router.
LAN1, LAN2, LAN3/WAN Ports	LAN / WAN	For connecting the router to your PC or other Ethernet network devices. In wireless router mode, the WAN port is used for connecting to a Cable/FTTH/VDSL/ADSL device.
WPS 6	WPS	Press the button to start a WPS synchronization.
Reset	Reset	Press and hold this button for at least 5 seconds until all LEDs blink to reset the router to its factory default settings. The RESET button is a shared RESET/Wi-Fi button (short press for 5 seconds or less is for Wi-Fi function, long press for 5 seconds or more is for RESET function). A short press will cause the Wi-Fi in use to turn off.

The indicators will turn on when the router has sucessfully connected to a network.

#### **Router LED Status**

LED	Status	Indication
(Signal Strength)	Solid white	The signal strength is above 75%.
	Solid green	The signal strength is between 50% and 75%.
	Solid orange	The signal strength is below 50%.
	Off	No mobile network signal.
کھ <sub>(Wi-Fi)</sub>	Flashing	The WPS pairing is ongoing. If the connection is established successfully, it will return to solid white. If it is not successfully established, it will continue to flash for 2 minutes and then return to solid white. If Wi-Fi is turned off during WPS pairing, the Wi-Fi light will be off.

	Off	Both 2.4 GHz and 5 GHz radio interfaces are disabled.
(Network Type)	Solid white	The device is on a 5G or 4G+ network (depending on the router).
	Solid green	The device is on a 4G network.
	Solid orange	The device is on a 3G network.
	Off	The device is not registered on the network.
	On	Internet service is available.
(Internet)	Off	The router's WAN port is unplugged, or the SIM card is not connected, or the SIM card is connected but dialling fails.
ل (Power)	On	The system has started up successfully.
	Flashing	The system is starting up or the firmware is being upgraded. Do not disconnect or power off your router.
	Off	Power is off.

### Note:

- If the Signal Strength LED is off, please check your Internet connection first. Refer to Connect the Hardware for more information about how to make Internet connection correctly. If you have already made a right connection, please contact your ISP to make sure your Internet service is available now.
- 2. If the Internet LED is off, please check your Signal Strength LED first. If your Signal Strength LED is also off, please refer to Note 1. If your Signal Strength LED is ON, please check your Internet configuration. You may need to check this part of information with your ISP and make sure everything have been input correctly.
- 3. If the Network Type LED is off, please check your Internet LED first. If the Internet LED is also off, please check your internet connection. If you have already made a right connection, please contact your ISP to make sure your 5G/4G network service is available.

### 2. Connecting to your Wi-Fi network and router

**Note**: The router is pre-configured with Wi-Fi SSID, password (label attached on the front of the router).

Before accessing the internet, please check the following:

- 1. The power indicator is on.
- 2. Signal indicator is on, preferably showing white.
- Network Type, 5G showing white, 4G showing green. The computer can be connected through the standard RJ45 network port shown on the router (LAN1/LAN2/LAN3) or through Wi-Fi. The Wi-Fi SSID and password are shown on the back of the router. By scanning the QR code to authenticate to the Wi-Fi network.



#	Description	Remarks
Router IP	Router IP address	For login to the administration page (Web portal) of the router.
Password	Password	Password of the router administration page (Web portal) of the router.
2.4G SSID	2.4G SSID	The 2.4G SSID that refer Service Set Identifier (HGC_WirelessBB) of the Wi-Fi network.
5G SSID	5G SSID	The 5G SSID that refer Service Set Identifier (HGC_WirelessBB_5G) of the Wi-Fi network.
Wi-Fi Key / Wireless		The Wi-Fi Key / Wireless Password refer to the
Password E	Wi-Fi Key	password of the Wi-Fi network (HGC_WirelessBB/HGC_WirelessBB_5G).
QR Code 2.4G	QR Code 2.4G	The QR code refer to the authentication with SSID, password of the Wi-Fi network (HGC_WirelessBB).
QR Code 5G	QR Code 5G	The QR code refer to the authentication with SSID, password of the Wi-Fi network (HGC_WirelessBB_5G).